

APPENDICES

APPENDIX 1: Summary of The Research Approach

Problem Statement	Research Question	Research Objective	Research Hypotheses	Variables	Theory	Analysis	Research Method	Expected Outcome
<p>Still being in the nascent phase - Factors influencing waqif's loyalty in cash waqf.</p> <p>Waqif's perception towards cash waqf.</p>	<p>RQ1: What is the impact of the internal attributes of waqifs that determine loyalty in cash waqf?</p>	<p>RO1: To determine the impact of the internal attributes of waqifs towards loyalty in cash waqf.</p>	<p>H1: There are positive significant relationships between the factors and the waqifs' loyalty in cash waqf.</p> <p>H1a: There is a positively significant relationship between the waqifs' attitude and loyalty in cash waqf.</p> <p>H1b: There is a positively significant relationship between the waqifs' knowledge and loyalty in cash waqf.</p> <p>H1c: There is a positively significant relationship between the waqifs' experience and loyalty in cash waqf.</p> <p>H1d: There is a positively significant relationship between the waqifs' perception and loyalty in cash waqf.</p>	<p>Attitude</p> <p>Knowledge</p> <p>Experience</p> <p>Perception</p> <p>Loyalty</p>	<p>Stimulus, Organism and Stimuli Theory (SOR Model)</p> <p>Social Cognitive Theory</p>	<p>Structural Equation Modelling (SEM)</p>	<p>Literature Review</p> <p>Questionnaire</p>	<p>Positively significant relationships between the factors and the waqifs' loyalty in cash waqf.</p>

Problem Statement	Research Question	Research Objective	Research Hypotheses	Variables	Theory	Analysis	Research Method	Expected Outcome
Decreasing numbers of waqifs	RQ2: Is there any relationship between the internal attributes of waqifs with trust and commitment?	RO2: To examine the relationship between the internal attributes of waqifs with trust and commitment.	<p>H2: There are positively significant relationships between the waqifs' internal attributes and trust.</p> <p>H2a: There is a positively significant relationship between the waqifs' attitude and trust.</p> <p>H2b: There is a positively significant relationship between the waqifs' knowledge and trust.</p> <p>H2c: There is a positively significant relationship between the waqifs' experience and trust.</p> <p>H2d: There is a positively significant relationship between the waqifs' perception and trust.</p> <p>H3: There are positively significant relationships between the waqifs' internal attributes and commitment.</p> <p>H3a: There is a positively significant relationship between the waqifs' attitude and commitment.</p> <p>H3b: There is a positively significant</p>	<p>Attitude</p> <p>Knowledge</p> <p>Experience</p> <p>Perception</p> <p>Trust</p> <p>Commitment</p>	<p>Stimulus, Orgasm and Stimuli Theory (SOR Model)</p> <p>Social Cognitive Theory</p>	<p>Structural Equation Modelling (SEM)</p>	<p>Literature Review</p> <p>Questionnaire</p>	<p>Positively significant relationships between the waqifs' internal attributes and trust.</p> <p>Positively significant relationships between the waqifs' internal attributes and commitment.</p>

Problem Statement	Research Question	Research Objective	Research Hypotheses	Variables	Theory	Analysis	Research Method	Expected Outcome
			relationship between the waqifs' knowledge and commitment. H3c: There is a positively significant relationship between the waqifs' experience and commitment. H3d: There is a positively significant relationship between the waqifs' perception and commitment.					
Waqif's trust on waqf institutions Commitment of Muslim to be as waqifs and contribute to waqf institutions	RQ3: What are the impacts of trust and commitment on the loyalty of waqifs in contributing cash waqf?	RO3: To analyze the impacts of trust and commitment on the loyalty of waqifs in contributing cash waqf.	H4: Trust has a positively significant impact on the loyalty of waqifs in cash waqf. H5: Commitment has a positively significant impact on the loyalty of waqifs in cash waqf.	Trust Commitment Loyalty	Stimulus, Orgasm and Stimuli Theory (SOR Model)	Structural Equation Modelling (SEM)	Literature Review Questionnaire	Positively significant impact between trust and loyalty of waqifs in cash waqf. Positively significant impact between commitment and loyalty of waqifs in cash waqf.

Problem Statement	Research Question	Research Objective	Research Hypotheses	Variables	Theory	Analysis	Research Method	Expected Outcome
The collection of cash waqf being not in tandem with the growth of the Muslim population in Malaysia - Waqif's loyalty towards cash waqf	RQ4: Do trust and commitment have a mediating effect on the relationship between the internal attributes of waqifs and loyalty in cash waqf?	RO4 To investigate the mediating effect of trust and commitment on the relationship between the internal attributes of waqifs and loyalty in cash waqf.	<p>H6: Trust mediates the relationship between the waqifs' internal attributes and loyalty in cash waqf.</p> <p>H6a: Trust mediates the relationship between the waqifs' attitude and cash waqf loyalty.</p> <p>H6b: Trust mediates the relationship between the waqifs' attitude and cash waqf loyalty.</p> <p>H6c: Trust mediates the relationship between the waqifs' attitude and cash waqf loyalty.</p> <p>H6d: Trust mediates the relationship between the waqifs' attitude and cash waqf loyalty.</p> <p>H7: Commitment mediates the relationship between the waqifs' internal attributes and loyalty in cash waqf.</p> <p>H7a: Commitment mediates the relationship between the waqifs' internal attributes and loyalty in cash waqf.</p> <p>H7b: Commitment mediates the relationship between the waqifs' internal attributes and loyalty in cash waqf.</p>	Trust and Commitment as Mediators	<p>Stimulus, Orgasm and Stimuli Theory (SOR Model)</p> <p>Trust-Commitment Theory</p>	<p>Structural Equation Modelling (SEM)</p> <p>Mediation Analysis</p>	<p>Literature Review</p> <p>Questionnaire</p>	<p>Trust mediates significantly in the relationship between internal attribute of endower and cash waqf loyalty</p> <p>Commitment mediates significantly in the relationship between internal attribute of endower and cash waqf loyalty</p>

Problem Statement	Research Question	Research Objective	Research Hypotheses	Variables	Theory	Analysis	Research Method	Expected Outcome
			<p>H7c: Commitment mediates the relationship between the waqifs' internal attributes and loyalty in cash waqf.</p> <p>H7d: Commitment mediates the relationship between the waqifs' internal attributes and loyalty in cash waqf.</p>					
Inadequate funds of cash waqf from waqifs	RQ5: Is there any relationship between trust and commitment?	RO5: To determine the relationship between trust and commitment.	H8: There is a positive significant relationship between trust and commitment.	Trust Commitment	Trust-Commitment Theory	Structural Equation Modelling (SEM)	Literature Review Questionnaire	Positively significant relationship between trust and commitment.

APPENDIX 2: Lists of Sampling Frame Provided by Pejabat Wakaf Selangor (PWS)

Jabatan Kakitangan Kerajaan Negeri Selangor:

Column1	Bil Pewakaf	Bil kakitangan
Perbendaharaan Negeri Selangor	39	218
Jabatan Agama Islam Negeri Selangor (JAIS)	664	2575
Jabatan Pengairan dan Saliran Negeri Selangor (JPS)	13	84
JPS Bahagian Mekanikal	0	49
JPS Hulu Langat	3	39
JPS Hulu Selangor	2	30
JPS Klang	9	92
JPS Kuala Langat	18	67
JPS Kuala Selangor	10	213
JPS Petaling	2	29
JPS Sabak Bernam	35	192
JPS Sepang	2	38
JPS Gombak	1	27
Pejabat Dato` Pengelola Diraja Kepada DYMM Sultan Selangor Darul Ehsan	3	5
Jabatan Mufti Negeri Selangor	15	54
Jabatan Kerja Raya Negeri Selangor (JKR)	14	401
JKR Caw.Kej.Mekanikal Neg.Selangor	12	111
JKR Daerah Gombak	18	125
JKR Daerah Hulu Langat	2	113
JKR Daerah Klang	23	185
JKR Daerah Kuala Langat	24	177
JKR Daerah Kuala Selangor	5	184
JKR Daerah Petaling	30	150
JKR Daerah Sabak Bernam	10	174
JKR Daerah Sepang	8	101
JKR Daerah Hulu Selangor	20	130
Pejabat Tanah dan Galian Negeri Selangor (PTGS)	58	350
Pejabat Daerah & Tanah Petaling (SUK)	40	346
Pejabat Daerah & Tanah Gombak	45	120
Pejabat Daerah & Tanah Hulu Langat	39	181
Pejabat Daerah & Tanah Hulu Selangor	32	187
Pejabat Daerah & Tanah Klang	35	191
Pejabat Daerah & Tanah Kuala Langat	30	167
Pejabat Daerah & Tanah Kuala Selangor	44	184
Pejabat Daerah & Tanah Sabak Bernam	33	170
Pejabat Daerah & Tanah Sepang	41	159
Suruhanjaya Perkhidmatan Awam Negeri Selangor (SPN SELANGOR)	7	17

Jabatan Perancang Bandar dan Desa Negeri Selangor (JBPD)	11	103
Jabatan Pertanian Negeri Selangor (termasuk cawangan)	25	250
Pejabat Jabatan Kebajikan Masyarakat Negeri Selangor (JKM)	13	69
Jabatan Perkhidmatan Veterinar Negeri Selangor	6	206
Jabatan Kehakiman Syariah Negeri Selangor (JAKESS)	24	286
Jabatan Perhutanan Negeri Selangor	21	404
Pejabat Menteri Besar Negeri Selangor	168	0
Pejabat DYMM Sultan Selangor	0	141
Pejabat Setiausaha Kerajaan Negeri Selangor	0	656
Dewan Negeri Selangor	10	38
Jabatan Kakitangan Kerajaan Negeri Selangor	1664	9788

Badan Berkanun

Column1	Bil Pewakaf	Bil Kakitangan
Perbadanan Perpustakaan Awam Negeri Selangor (PPAS)	29	252
Perbadanan Adat Melayu Dan Warisan Negeri Selangor (PADAT)	18	132
Lembaga Urus Air Negeri Selangor (LUAS)	7	125
Lembaga Perumahan dan Hartanah Negeri Selangor	27	134
Majlis Sukan Negeri Selangor (MSNS)	7	81
Perbadanan Kemajuan Negeri Selangor (PKNS)	136	1067
Perbadanan Kemajuan Pertanian Negeri Selangor (PKPS)	4	62
Majlis Agama Islam Selangor (MAIS)	203	240
Lembaga Zakat Selangor (Agensi MAIS)	79	670
Perbadanan Wakaf Selangor (Agensi MAIS)	53	53
Badan Berkanun	563	2816

Anak Syarikat Kerajaan Negeri

Column1	Bil Pewakaf	Bil kakitangan
Menteri Besar Incorporated (MBI)	0	99
Kumpulan Darul Ehsan Berhad (KDEB)	0	15
Yayasan Selangor	7	184
Permodalan Negeri Selangor Berhad (PNSB)	20	77
Invest Selangor (Dahulu dikenali sebagai SSIC)	17	
Kumpulan Perangsang Selangor Berhad	14	
Kumpulan Hartanah Selangor Berhad		24
Kolej Universiti Islam Antarabangsa Selangor (KUIS)	378	
Tourism Selangor Sdn. Bhd.	15	41

Yayasan Seni Selangor	8	11
Yayasan Warisan Anak Selangor (YAWAS)	14	38
Rangkaian Mesra Sdn Bhd		
Kumpulan Semesta Sdn Bhd	0	195
Anak Syarikat Kerajaan Negeri	473	684

Pihak Berkuasa Tempatan

Column1	Bil Pewakaf	Bil Kakitangan
Majlis Bandaraya Shah Alam	115	1606
Majlis Bandaraya Petaling Jaya	88	1853
Majlis Perbandaran Ampang Jaya	184	821
Majlis Perbandaran Kajang	77	992
Majlis Perbandaran Klang	115	1625
Majlis Perbandaran Selayang	65	1145
Majlis Perbandaran Subang Jaya	1526	1618
Majlis Perbandaran Sepang	85	625
Majlis Daerah Hulu Selangor	61	473
Majlis Daerah Kuala Langat	56	400
Majlis Daerah Kuala Selangor	67	488
Majlis Daerah Sabak Bernam	66	291
Pihak Berkuasa Tempatan	2505	11937

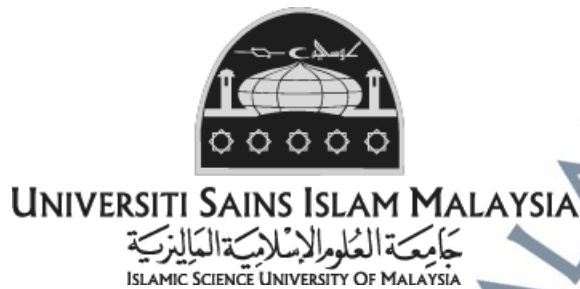
Anak Syarikat MAIS

Column1	Bil Pewakaf	Bil Kakitangan
Teraju Ekonomi Asnaf (50% Kontrak)	23	86
Yayasan Islam Darul Ehsan (50% Kontrak)	36	70
Bakti Suci Holding Sdn Bhd (3 kontrak)	6	9
Bakti Suci Intergrated Services Sdn Bhd (8 kontrak)	6	20
Bakti Suci Project Management Sdn Bhd (2 kontrak)	4	7
Bakti Suci Properties Sdn Bhd (9 kontrak)	5	10
Anak Syarikat MAIS	80	202

JUMLAH KESELURUHAN:

Agensi	Bil Pewakaf keseluruhan Mengikut Agensi	Jumlah Keseluruhan Mengikut Agensi
Jabatan Kakitangan Kerajaan Negeri Selangor	1664	25646
Badan Berkanun	563	25885
Anak Syarikat Kerajaan Negeri	473	51849
Pihak Berkuasa Tempatan	2505	103619
Anak Syarikat MAIS	80	206999
JUMLAH PEWAKAF MELALUI PEMOTONGAN GAJI	5285	

APPENDIX 3: Sample of Questionnaire



A STUDY OF CASH WAQF IN SELANGOR

KAJIAN WAKAF TUNAI DI SELANGOR

This survey has been designed to be answered by waqifs who contribute to cash waqf through salary deduction. The purpose is to investigate waqif's loyalty in cash waqf. The participation of waqifs in answering each question will assist the analysis process of this survey. The completion of the questionnaire will take only 10 MINUTES. Your participation is highly appreciated. Your survey responses will be strictly CONFIDENTIAL and REMAIN ANONYMOUS. Data from this study will be reported for ACADEMIC PURPOSE only.

As a small token of appreciation for completing this survey, please insert your email address and contact number at the end of this survey for the prize draw accumulated worth of RM200.

Thank you very much for your time and support.

Kajian ini telah direka untuk dijawab oleh pewakaf-pewakaf yang menyumbang kepada wakaf tunai melalui pemotongan gaji. Tujuannya adalah untuk mengkaji kesetiaan pewakaf dalam wakaf tunai. Penglibatan pewakaf-pewakaf dalam menjawab setiap soalan akan dapat membantu proses analisa kajian ini. Soal selidik ini akan mengambil masa selama 10 MINIT sahaja.

Penglibatan anda adalah sangat dihargai. Maklum balas anda bagi kaji selidik ini adalah SULIT dan KEKAL RAHSIA. Data dari kajian ini akan dilaporkan hanya untuk TUJUAN AKADEMIK sahaja.

Sebagai tanda penghargaan melengkapkan kaji selidik ini, sila sertakan e-mel dan nombor talian anda di akhir kaji selidik ini untuk cabutan hadiah terkumpul berjumlah RM200.

Terima kasih di atas masa dan sokongan anda.

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A STUDY OF CASH WAQF IN SELANGOR
KAJIAN WAKAF TUNAI DI SELANGOR

Section I: Attributes of Waqif
Bahagian I: Sifat-sifat Pewakaf

For each statement, please choose the best answer that describes your feelings and opinions.
Untuk setiap pernyataan, sila pilih jawapan terbaik yang menggambarkan perasaan dan pendapat anda.

* 1. The attitude of waqif / Sikap pewakaf

	Strongly agree/Sangat bersetuju	Agree/Setuju	Neutral/Berkecuali	Disagree/Tidak setuju	Strongly disagree/Sangat tidak bersetuju
I believe with my cash waqf contribution, will help others who are in needs. Saya percaya dengan sumbangan wakaf tunai saya, akan membantu orang lain yang memerlukan.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am confident that with my cash contribution, it will help the growth of Muslims in Selangor. Saya yakin dengan sumbangan wakaf tunai saya, ianya dapat membantu perkembangan umat Islam di Selangor.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I should be more generous to contribute in cash waqf for benefits of ummah. Saya harus lebih bermurah hati untuk menyumbang kepada wakaf tunai demi manfaat ummah.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I promise to myself to give full support to cash waqf endowment. Saya berjanji kepada diri sendiri untuk memberi sokongan penuh kepada sumbangan wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am confident that my cash waqf contribution, is meant for good purposes. Saya yakin sumbangan wakaf tunai saya, adalah untuk tujuan-tujuan yang baik.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am certain waqf institution in Selangor has a positive image. Saya yakin institusi wakaf di Selangor mempunyai imej yang positif.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



A STUDY OF CASH WAQF IN SELANGOR
KAJIAN WAKAF TUNAI DI SELANGOR

* 2. The knowledge of waqif /Pengetahuan pewakaf

	Strongly agree/Sangat bersetuju	Agree/Setuju	Neutral/Berkecual	Disagree/Tidak setuju	Strongly disagree/Sangat tidak bersetuju
I am familiar with cash waqf endowment. Saya mengenali tentang sumbangan wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am aware of the activities involved in cash waqf endowment. Saya menyedari tentang aktiviti-aktiviti yang melibatkan sumbangan wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am taking the effort to get more information about cash waqf endowment. Saya berusaha untuk mendapatkan lebih informasi tentang sumbangan wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I keep myself update with the latest information on cash waqf endowment. Saya pastikan diri saya mengetahui maklumat terkini tentang sumbangan wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I understand the functions of waqf institutions in Selangor. Saya memahami fungsi institusi wakaf di Selangor.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have good knowledge about cash waqf endowment in Selangor. Saya mempunyai pengetahuan yang baik tentang sumbangan wakaf tunai di Selangor.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



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A STUDY OF CASH WAQF IN SELANGOR

KAJIAN WAKAF TUNAI DI SELANGOR

* 3. The experience of waqif /Pengalaman pewakaf

	Strongly agree/Sangat bersetuju	Agree/Setuju	Neutral/Berkecuali	Disagree/Tidak setuju	Strongly disagree/Sangat tidak bersetuju
I have heard good stories about cash waqf. Saya telah mendengar cerita-cerita baik tentang wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I never experience difficulties to perform cash waqf endowment. Saya tidak pernah mengalami kesukaran untuk melaksanakan sumbangan wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I never have a confidential issue when contribute to cash waqf endowment. Saya tidak pernah mengalami isu kerahsian semasa melakukan sumbangan wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have seen cash waqf endowment been promoted effectively to the society. Saya telah melihat sumbangan wakaf tunai dipromosikan dengan berkesan kepada masyarakat.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel secure to endow my money to the cash waqf. Saya berasa selamat untuk menyumbangkan wang saya kepada wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I communicate willingly to other people about cash waqf endowment. Saya berkomunikasi secara sukarela dengan orang lain tentang sumbangan wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



A STUDY OF CASH WAQF IN SELANGOR
KAJIAN WAKAF TUNAI DI SELANGOR

* 4. The perception of waqf / Persepsi pewakaf

	Strongly agree/Sangat bersetuju	Agree/Setuju	Neutral/Berkecualif	Disagree/Tidak setuju	Strongly disagree/Sangat tidak bersetuju
I understand that purpose of cash waqf is not for self reputation. Saya faham bahawa tujuan waqf tunai bukan untuk reputasi diri.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel guilty if I do not help others through cash waqf. Saya rasa bersalah jika saya tidak membantu orang lain melalui wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I believe that contributing to cash waqf is a part of my duty as a Muslim. Saya percaya bahawa menyumbang kepada wakaf tunai adalah sebahagian daripada tanggungjawab sebagai seorang Islam.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I perform cash waqf because of Allah SWT. Saya melakukan wakaf tunai kerana Allah SWT.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I believe that my contribution to cash waqf will be rewarded by Allah SWT. Saya percaya bahawa sumbangan saya kepada wakaf tunai akan mendapat ganjaran oleh Allah.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am confident that cash waqf can give positive impact on the economy of a country as a whole. Saya yakin wakaf tunai akan memberi impak yang positif kepada ekonomi negara secara keseluruhannya.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



A STUDY OF CASH WAQF IN SELANGOR
KAJIAN WAKAF TUNAI DI SELANGOR

* 5. The trust of waqif /Kepercayaan pewakaf

	Strongly agree/Sangat bersetuju	Agree/Setuju	Neutral/Berkecual	Disagree/Tidak setuju	Strongly disagree/Sangat tidak bersetuju
I believe that the information provided by the waqf institution is accurate. Saya percaya bahawa maklumat yang disediakan oleh institusi wakaf adalah tepat.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am confident that the waqf institution will act in the best interest. Saya yakin bahawa institusi wakaf akan bertindak demi kepentingan yang terbaik.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I trust the waqf institution complies with ethical conduct. Saya percaya institusi wakaf mematuhi etika sewajarnya.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I believe that the waqf institution is transparent in utilizing the cash waqf funds. Saya percaya bahawa institusi wakaf telus dalam menggunakan dana wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I believe that the waqf institution will not exploit waqifs. Saya percaya bahawa institusi wakaf tidak akan mengeksploitasikan pewakaf-pewakaf.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am confident that the waqf institution is capable to promote cash waqf. Saya yakin bahawa institusi wakaf layak untuk memasarkan wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>





A STUDY OF CASH WAQF IN SELANGOR
KAJIAN WAKAF TUNAI DI SELANGOR

* 6. The commitment of waqf / Komitmen pewakaf

	Strongly agree/Sangat bersetuju	Agree/Setuju	Neutral/Berkecual	Disagree/Tidak setuju	Strongly disagree/Sangat tidak bersetuju
I am committed to contribute in cash waqf. Saya komited untuk menyumbang kepada wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I believe my effort in contributing to cash waqf should be maintained. Saya percaya usaha saya dalam menyumbang kepada wakaf tunai harus dikekalkan.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am looking forward to see more successful projects will be carried out from cash waqf funds. Saya menantikan lebih banyak projek yang berjaya akan dilaksanakan daripada dana wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I care about a successful future of cash waqf endowment. Saya prihatin akan masa hadapan sumbangan wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am willing to give more to the cash waqf. Saya bersedia untuk memberi lebih kepada wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>





A STUDY OF CASH WAQF IN SELANGOR
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* 7. The loyalty of waqf / Kesetiaan pewakaf

	Strongly agree/Sangat bersetuju	Agree/Setuju	Neutral/Berkecual	Disagree/Tidak setuju	Strongly disagree/Sangat tidak bersetuju
I intend to continually contribute to cash waqf endowment in the future. Saya berhasrat untuk terus menyumbang kepada wakaf tunai pada masa hadapan.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I intend to increase my cash waqf contribution from time to time. Saya berhasrat untuk menambah sumbangan wakaf saya dari semasa ke semasa.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I will suggest others (example: family members, relatives and friends) to contribute to cash waqf. Saya akan mencadangkan kepada orang lain (contoh: ahli keluarga, saudara-mara dan kawan-kawan) untuk menyumbang kepada wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I will talk positively about cash waqf. Saya akan bercakap perkara yang positif tentang wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I will support all projects executed by the waqf institution. Saya akan menyokong semua projek-projek yang dilaksanakan oleh institusi wakaf.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am going to remain loyal as a waqf to cash waqf endowment. Saya akan kekal setia sebagai pewakaf kepada sumbangan wakaf tunai.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>





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A STUDY OF CASH WAQF IN SELANGOR
KAJIAN WAKAF TUNAI DI SELANGOR

Section II: Demographic Profile of Waqf

Bahagian II: Profil Demografi Pewakaf

Please choose the appropriate answer for each of the following question.

Sila pilih jawapan yang sesuai bagi setiap soalan.

* 8. Gender / Jantina

- Male / Lelaki
 Female / Wanita

* 9. Age / Umur

- 18 – 29 years / 18 – 29 tahun
 30 – 39 years / 30 – 39 tahun
 40 – 49 years / 40 – 49 tahun
 50 – 59 years / 50 – 59 tahun
 60 years and above / 60 tahun dan ke atas

* 10. Level of education / Tahap pendidikan

- Secondary school / Sekolah menengah
 Pre-University / Pra-Universiti
 Undergraduate / Sarjana Muda
 Postgraduate / Pascasiwazah

* 11. Marital status / Status perkahwinan

- Single / Bujang
 Married / Berkahwin
 Others / Lain-lain

* 12. Employment (based on group of service) / Pekerjaan (berdasarkan kumpulan perkhidmatan)

- Top management / Pengurusan tertinggi
 Management and professional / Pengurusan dan profesional
 Support / Sokongan

* 13. Gross income per month / *Pendapatan kasar sebulan*

- RM 2 000 and below / *RM 2 000 dan ke bawah*
- RM 2 001 – RM 5 000
- RM 5 001 – RM 10 000
- RM 10 001 and above / *RM 10 001 dan ke atas*





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KAJIAN WAKAF TUNAI DI SELANGOR

Section III: Participation of Waqif in Cash Waqf

Bahagian III: Penyertaan Pewakaf dalam Wakaf Tunai

Please choose the appropriate answer for each of the following question.

Sila pilih jawapan yang sesuai bagi setiap soalan.

* 14.

How long you have been participated in contributing to cash waqf through the salary deduction?
Berapa lama anda telah mengambil bahagian dalam menyumbang kepada wakaf tunai melalui pemotongan gaji?

- Less than a year / Kurang dari setahun
- 1 year to 3 years / 1 tahun hingga 3 tahun
- 3 years above to 5 years / 3 tahun ke atas hingga 5 tahun
- More than 5 years / Melebihi daripada 5 tahun

* 15. How much in average (monthly) have you contributed to cash waqf through the salary deduction?
Berapakah purata (bulanan) anda telah menyumbang kepada waqf tunai melalui pemotongan gaji ?

- RM 10 and below / RM 10 dan ke bawah
- RM 11 – RM 50
- RM 51 – RM 100
- More than RM 100 / Melebihi daripada RM 100

* 16.

Have you ever encouraged others to participate in cash waqf? (Example: Family members, relatives, friends and other Muslims).

Pernahkah anda menggalakkan orang lain untuk mengambil bahagian dalam wakaf tunai? (Contoh: Ahli keluarga, saudara-mara, kawan dan Muslim lain).

- Yes / Ya
- No / Tidak

* 17. Other than the salary deduction, have you contributed to cash waqf through another channel?
(Example: Online banking, cash deposit machine, cheque or give directly to the cash waqf fund).
Selain pemotongan gaji, adakah anda telah menyumbang kepada wakaf tunai melalui saluran lain?
(Contoh: Perbankan atas talian, mesin deposit tunai, cek atau beri terus kepada tabungan wakaf tunai).

- Yes / Ya
 No / Tidak

* 18. Your reason of contribution to cash waqf.
Alasan sumbangan anda kepada waqf tunai.

- Religion obligation / Tanggungjawab agama
 Family member influence / Pengaruh ahli keluarga
 Employer enforcement / Penguatkuasaan majikan
 Other reason / Sebab lain
 Officemate encouragement / Galakan rakan sekerja





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19. Your details for lucky prize draw (option).

Maklumat anda untuk cabutan hadiah bertuah (pilihan).

E-mail Address / Alamat


E-mel

Phone Number /Nombor

Telefon



APPENDIX 4: OFFICIAL LETTER FOR TRANSLATION EXPERTISE

**UNIVERSITI SAINS ISLAM MALAYSIA**
جامعة العلوم الإسلامية الماليزية
ISLAMIC SCIENCE UNIVERSITY OF MALAYSIA

Tarikh : 28 Ogos, 2019

Cikgu Abdul Raouf Mohd Dahlan
Sekolah Agama Menengah Paya Jaras
Persiaran Elmina,
47000, Sungai Buloh
Selangor Darul Ehsan

السلام عليكم ورحمة الله وبركاته

YBhg Cikgu,

PELANTIKAN SEBAGAI PAKAR PENILAI TERJEMAHAN BAHASA MELAYU SOAL SELIDIK KAJIAN

Dengan segala hormatnya perkara di atas adalah dirujuk.

2. Adalah dimaklumkan bahawa pelajar seperti butiran di bawah merupakan pelajar Program Pengajian Siswazah bagi Ijazah Doktor Falsafah dibawah seliaan saya.


Nama : Intan Fatimah binti Anwar
No. Matrik : 4160261
Fakulti : Fakulti Ekonomi dan Muamalat, USIM
Tajuk Kajian : Antecedents and Consequences of Trust and Commitment on Waqif's Loyalty toward Cash Waqf

3. Sehubungan itu, saya ingin memohon khidmat kepakaran YBhg Cikgu untuk menilai terjemahan Bahasa Melayu soal selidik kajian beliau supaya lebih signifikan dan relevan.

Kerjasama dan kesudian pihak YBhg Cikgu berhubung perkara ini amatlah dihargai dan didahului dengan ucapan ribuan terima kasih.

Sekian.

Yang benar,


.....
DR SYADYAH ABDUL SHUKOR
TIMBALAN DEKAN AKADEMIK DAN PENGANTARABANGSAAN
FAKULTI EKONOMI DAN MUAMALAT
UNIVERSITI SAINS ISLAM MALAYSIA



UNIVERSITI SAINS ISLAM MALAYSIA

جامعة العلوم الإسلامية الماليزية
ISLAMIC SCIENCE UNIVERSITY OF MALAYSIA

Tarikh: 28 Ogos, 2019

Puan Jama'ah binti Md Hanafiah
SK Presint 11(2),
No. 1, Jalan P11C,
Persint 11, 62300
Wilayah Persekutuan Putrajaya

السلام عليكم ورحمة الله وبركاته

YBhg. Puan,

PELANTIKAN SEBAGAI PAKAR PENILAI TERJEMAHAN BAHASA INGGERIS SOAL SELIDIK KAJIAN

Dengan segala hormatnya perkara di atas adalah dirujuk.

2. Adalah dimaklumkan bahawa pelajar seperti butiran di bawah merupakan pelajar Program Pengajian Siswazah bagi Ijazah Doktor Falsafah di bawah seliaan saya.


Nama : Intan Fatimah binti Anwar
No. Matrik : 4160261
Fakulti : Fakulti Ekonomi dan Muamalat, USIM
Tajuk Kajian : Antecedents and Consequences of Trust and Commitment on Waqif's Loyalty toward Cash Waqf

3. Sehubungan itu, saya ingin memohon khidmat kepakaran YBhg. Puan untuk menilai terjemahan Bahasa Inggeris soal selidik kajian beliau supaya lebih signifikan dan relevan.

Kerjasama dan kesudian pihak YBhg. Puan berhubung perkara ini amatlah dihargai dan didahului dengan ucapan ribuan terima kasih.

Sekian.

Yang benar,


.....

DR SYADIYAH ABDUL SHUKOR
TIMBALAN DEKAN AKADEMIK DAN PENGANTARABANGSAAN
FAKULTI EKONOMI DAN MUAMALAT
UNIVERSITI SAINS ISLAM MALAYSIA

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APPENDIX 5: SAMPLE OF VALIDATION RUBRIC EXPERT PANEL FORM (VREP FORM)

NO. SIRI:

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SOAL SELIDIK UNTUK SEMAKAN PAKAR



Prof Emiratus/ Prof/ Prof Madya/ Dr/ Tuan/ Puan,

Saya Intan Fatimah binti Anwar, adalah pelajar Ijazah Kedoktoran (PhD), Fakulti Ekonomi dan Muamalat, Universiti Sains Islam Malaysia (USIM).

Saya sedang menjalankan kajian tesis bertajuk “**Antecedents and Consequences of Trust and Commitment on Waqif’s Loyalty toward Cash Waqf / Pengaruh Dan Kesan kepada Kepercayaan dan Komitmen ke atas Kesetiaan Pewakaf terhadap Wakaf Tunai**”

Kaji selidik ini adalah bertujuan untuk mendapatkan persetujuan dan pengesahan daripada pakar terhadap item-item yang dibina untuk kajian ini. Kaji selidik ini meliputi 7 pembolehubah (*consturct*) iaitu *attitude, experience, knowledge, perception, trust, commitment* dan *loyalty*.

Semua maklum balas yang diberikan oleh Prof Emiratus/ Prof/ Prof Madya/ Dr/ Tuan/Puan adalah SULIT dan hanya akan digunakan untuk kajian ini sahaja. Kerjasama dan sumbangan idea daripada pihak Prof Emiratus/ Prof/ Prof Madya/ Dr/ Tuan/ Puan adalah amat dihargai dan disanjung. Jutaan terima kasih diucapkan kerana sudi menjayakan kajian ini. Sebarang pertanyaan, boleh berhubung terus dengan penyelidik (pelajar) di talian 019 – 260 6913 atau email yang tertera di bawah. Sekian, terima kasih.

Disediakan oleh:

Intan Fatimah Anwar

Pelajar PhD / Penyelidik
Fakulti Ekonomi dan Muamalat
Universiti Sains Islam Malaysia
Email: intan.anwar@usim.edu.my

Barisan Supervisor:

Dr. Syadiyah Abdul Shukor
Fakulti Ekonomi dan Muamalat
Universiti Sains Islam Malaysia
Email: syadiyahas@usim.edu.my

Prof. Madya Dr. Nuradli Ridzwan Shah Mohd Dali
Fakulti Ekonomi dan Muamalat
Universiti Sains Islam Malaysia
Email: nuradli@usim.edu.my

Dr. Muhamad Azrin Nazri
Fakulti Ekonomi dan Muamalat
Universiti Sains Islam Malaysia
Email: muhdazrin@usim.edu.my

	Score	Comments
<p>Adapt from: (Rodriguez-Ricardo, Sicilia, & López, 2018; Webb, Green, & Brashear, 2000)</p> <p>5 likert scale = Strongly Disagree (1) Strongly Agree (5)</p>	<p>1 = Not Acceptable (Major Modifications Needed)</p> <p>2 = Below Expectations (Some Modifications Needed)</p> <p>3 = Meets Expectations (No Modifications Needed but Could Be Improve with Minor Changes)</p> <p>4 = Exceeds Expectations (No Modifications Needed)</p>	

Conceptual Definition	Operational Definition	Attitude / <i>Sikap</i>	1	2	3	4	
<p>Attitudes categorized into attitudes towards helping others (AHO) which individuals are assisting other people and attitudes toward charitable organizations that help individuals (ACO) (Webb et al., 2000) that covers a wide range of altruistic and donation behaviors that implicate values and personal norms (Piliavin & Charng, 1990; Rodriguez-Ricardo et al., 2018)</p>	<p><i>Waqifs'</i> acceptance toward cash <i>waqf</i> through generosity, supportive, and willingness to help others with good intention besides having positive image to the <i>waqf</i> institutions and confident that cash <i>waqf</i> is meant for good causes.</p>	<p>I believe through cash <i>waqf</i> endowment, can help others who are less fortunate. <i>Saya percaya melalui sumbangan wakaf tunai dapat membantu orang lain yang kurang bernasib baik.</i></p>					
		<p>I feel it is important that cash <i>waqf</i> endowment can help troubled people with their problems. <i>Saya rasa adalah penting sumbangan wakaf tunai bagi membantu orang yang bermasalah dengan masalah mereka.</i></p>					
		<p>I should be more generous to contribute in cash <i>waqf</i> for benefits of <i>ummah</i>. <i>Saya harus lebih bermurah hati untuk menyumbang kepada</i></p>					

<i>wakaf tunai demi manfaat ummah.</i>					
I believe cash <i>waqf</i> endowment should receive support from various parties in the society. <i>Saya percaya sumbangan wakaf tunai patut menerima sokongan daripada pelbagai pihak dalam masyarakat.</i>					
I am confident that cash <i>waqf</i> endowment goes for good causes. <i>Saya yakin sumbangan wakaf tunai adalah untuk tujuan yang baik.</i>					
I have faith that cash <i>waqf</i> endowment is fully utilized for good purposes.					

	<p><i>Saya percaya sumbangan wakaf tunai digunakan sepenuhnya untuk tujuan yang baik.</i></p>				
	<p><i>I am very certain waqf institution in Malaysia have a positive image. Saya sangat pasti institusi wakaf di Malaysia mempunyai imej yang positif.</i></p>				

<p>Adapt from: (Supphellen & Nelson, 2001)</p> <p>5 likert scale = Strongly Disagree (1) Strongly Agree (5)</p>	<p>Score</p> <p>1 = Not Acceptable (Major Modifications Needed)</p> <p>2 = Below Expectations (Some Modifications Needed)</p> <p>3 = Meets Expectations (No Modifications Needed but Could Be Improve with Minor Changes)</p> <p>4 = Exceeds Expectations (No Modifications Needed)</p>	<p>Comments</p>
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Conceptual Definition	Operational Definition	Knowledge / <i>Pengetahuan</i>	1	2	3	4	
<p>Knowledge can be acquired when an organization convey messages to the target while it helps target uses to interpret or conclude views on the organization's performance (Supphellen & Nelson, 2001) and getting more information about the organization (Brucks, 2002) which lead to have more confident on making correct decisions (Bearden et al., 1990, O'Cass, 2004, Clark and Goldsmith, 2006).</p>	<p><i>Waqifs</i> having good knowledge, familiarity of information, willing to learn, awareness on activities, realize the advantages, potential and latest news pertaining cash waqf endowment. Besides that, understand well the functions of <i>waqf</i> institutions too.</p>	<p>I am well familiar with cash <i>waqf</i> endowment. <i>Saya sangat kenal dengan sumbangan wakaf tunai.</i></p>					
		<p>I am aware with the activities of cash <i>waqf</i> endowment. <i>Saya tahu tentang aktiviti-aktiviti yang melibatkan sumbangan wakaf tunai.</i></p>					
		<p>I am taking effort to read/heard about cash <i>waqf</i> endowment. <i>Saya berusaha membaca/mendengar tentang sumbangan wakaf tunai.</i></p>					
		<p>I keep myself update with the latest information on cash <i>waqf</i> endowment. <i>Saya memastikan diri saya sentiasa mengetahui maklumat terkini tentang sumbangan wakaf tunai.</i></p>					
		<p>I comprehend the advantages of cash <i>waqf</i> endowment to society. <i>Saya faham akan kelebihan sumbangan</i></p>					

<p>Adapt from: (Garg, Rahman, & Qureshi, 2014)</p> <p>5 likert scale = Strongly Disagree (1) Strongly Agree (5)</p>			<p>Score</p> <p>1 = Not Acceptable (Major Modifications Needed)</p> <p>2 = Below Expectations (Some Modifications Needed)</p> <p>3 = Meets Expectations (No Modifications Needed but Could Be Improve with Minor Changes)</p> <p>4 = Exceeds Expectations (No Modifications Needed)</p>				<p>Comments</p>
Conceptual Definition	Operational Definition	Experience / <i>Pengalaman</i>	1	2	3	4	
<p>Customer experience is a behavioral responses arouse by brand stimuli (Brakus, Schmitt, & Zarantonello, 2009) consisting internal, emotional connection and interaction of contact between the customer and the organization (Garg et al., 2014) and has a significant influence</p>	<p><i>Waqifs</i> received clear information, convenient to be involved, fell secure with their contributions, willing to communicate to others about cash <i>waqf</i> and had experienced with activities of cash <i>waqf</i> regardless of difficulties and confidential issues.</p>	<p>I have received clear information about cash <i>waqf</i> endowment before this. <i>Saya menerima maklumat yang jelas tentang sumbangan wakaf tunai sebelum ini.</i></p>					
		<p>I feel convenient to participate in the cash <i>waqf</i> endowment. <i>Saya merasa mudah untuk mengambil bahagian dalam</i></p>					

on intentions to re-donate (Aly, Elaref, & Yacout, 2017).

<i>sumbangan wakaf tunai.</i>					
I never experience difficulties to perform cash waqf endowment. <i>Saya tidak pernah mengalami kesukaran untuk melaksanakan sumbangan wakaf tunai.</i>					
I never have a confidential issue when contribute to cash waqf endowment. <i>Saya tidak pernah mengalami kesulitan semasa menyumbang kepada sumbangan wakaf tunai.</i>					
I have seen cash waqf endowment been promoted effectively to the society. <i>Saya perhatikan sumbangan wakaf tunai dipromosikan dengan berkesan kepada masyarakat.</i>					

	<p>I feel secure to endow my money to the cash <i>waqf</i> endowment. <i>Saya berasa selamat untuk menyumbangkan wang saya kepada institusi wakaf.</i></p>					
	<p>I have had experienced at least one in cash <i>waqf</i> activities/projects. <i>Saya berpengalaman sekurang - kurangnya sekali dalam aktiviti / projek wakaf tunai.</i></p>					
	<p>I communicate willingly to other people about cash <i>waqf</i> endowment. <i>Saya berkomunikasi secara sukarela dengan orang lain tentang sumbangan wakaf tunai.</i></p>					

<p>Adapt from: (Sargeant, Ford, & West, 2006)</p> <p>5 likert scale = Strongly Disagree (1) Strongly Agree (5)</p>			<p>Score</p> <p>1 = Not Acceptable (Major Modifications Needed)</p> <p>2 = Below Expectations (Some Modifications Needed)</p> <p>3 = Meets Expectations (No Modifications Needed but Could Be Improve with Minor Changes)</p> <p>4 = Exceeds Expectations (No Modifications Needed)</p>				<p>Comments</p>
Conceptual Definition	Operational Definition	Perception / <i>Persepsi</i>	1	2	3	4	
<p>Perception is a believe on service quality of an institution or organization by consumers' / individual (Berry et al., 2002), including endowment decision making (Sargeant et al., 2006; Sargeant, West, & Ford, 2004) and recognized as individual's attributes that lead to relationship marketing (Bennett & Barkensjo, 2005).</p>	<p><i>Waqifs</i> believe by having good intention and performed to cash <i>waqf</i> is a duty in Islam which they believe benefits to people and society, serves good impact to the country and in addition will be rewarded soon by Allah SWT – by not performing it they feel bad and guilty because they understand the purpose and importance of cash <i>waqf</i>.</p>	<p>I believe my contribution to cash <i>waqf</i> will benefits people who in needed. <i>Saya percaya sumbangan saya kepada wakaf tunai dapat memberi faedah kepada orang yang memerlukan.</i></p>					
		<p>I understand that purpose of cash <i>waqf</i> is not to gain prestige. <i>Saya faham akan tujuan wakaf tunai adalah bukan untuk mendapatkan prestij.</i></p>					

<p>I feel good to receive updates about cash waqf endowment. <i>Saya merasa baik untuk menerima maklumat terkini tentang sumbangan wakaf tunai.</i></p>					
<p>I consider contribute to cash waqf is a part of my duty to my religion which is Islam. <i>Saya menganggap bahawa menyumbang kepada wakaf tunai adalah sebahagian daripada tanggungjawab saya pada agama saya iaitu Islam.</i></p>					
<p>I believe everyone in the society will be benefited from cash waqf endowment. <i>Saya percaya semua orang dalam masyarakat akan mendapat manfaat daripada sumbangan wakaf tunai.</i></p>					

	<p>I feel guilty if I did not help others through cash <i>waqf</i> endowment. <i>Saya rasa bersalah jika saya tidak membantu orang lain melalui sumbangan wakaf tunai.</i></p>					
	<p>I would feel bad as Muslim if I never contribute to cash <i>waqf</i> endowment. <i>Saya akan merasa tidak baik sebagai seorang Muslim jika saya tidak menyumbang kepada sumbangan wakaf tunai.</i></p>					
	<p>I have a good intention because of Allah SWT in performing cash <i>waqf</i> endowment. <i>Saya mempunyai niat yang baik kerana Allah SWT semasa melakukan sumbangan wakaf tunai.</i></p>					

		<p>I always confident that cash <i>waqf</i> endowment can give positive impact to the economy of a country. <i>Saya sentiasa yakin bahawa sumbangan wakaf tunai akan memberi impak yang positif kepada ekonomi negara</i></p>				
		<p>I believe that my contribution to cash <i>waqf</i> endowment, will be rewarded by Allah SWT at the hereafter. <i>Saya percaya bahawa sumbangan saya kepada sumbangan wakaf tunai akan mendapat ganjaran daripada Allah SWT di akhirat kelak.</i></p>				

<p>Adapt from: (Azam, 2015; Rahayu Hijrah Hati & Idris, 2014; Sargeant et al., 2006)</p> <p>5 likert scale = Strongly Disagree (1) Strongly Agree (5)</p>			<p>Score</p> <p>1 = Not Acceptable (Major Modifications Needed)</p> <p>2 = Below Expectations (Some Modifications Needed)</p> <p>3 = Meets Expectations (No Modifications Needed but Could Be Improve with Minor Changes)</p> <p>4 = Exceeds Expectations (No Modifications Needed)</p>				<p>Comments</p>
Conceptual Definition	Operational Definition	Trust / <i>Kepercayaan</i>	1	2	3	4	
<p>Is an act in the best interest, believe that the charity organizations are operating ethically and utilizing donation funds appropriately (Sargeant et al., 2006).</p>	<p><i>Waqifs</i> hold a good faith that the <i>waqf</i> institutions can an act in the best interest, operating ethically, high in integrity without exploitation, utilize the funds and resources appropriately, provide accurate information and have enough experience to be able to carry necessary projects/activities.</p>	<p>I trust the cash <i>waqf</i> institutions in Malaysia. <i>Saya mempercayai institusi wakaf tunai di Malaysia</i></p>					
		<p>I have faith that the goals of cash <i>waqf</i> are honest. <i>Saya mempunyai kepercayaan bahawa matlamat wakaf tunai adalah jujur.</i></p>					
		<p>I believe with information provided by the <i>waqf</i> institution.</p>					

<p><i>Saya percaya akan maklumat yang disediakan oleh institusi wakaf.</i></p>				
<p>I am confident the cash waqf institution always act in the best interest of the cause. <i>Saya yakin institusi wakaf tunai akan sentiasa bertindak demi kepentingan yang terbaik.</i></p>				
<p>I always trust the cash waqf institution can conduct their operations ethically. <i>Saya sentiasa percaya bahawa institusi wakaf tunai akan menjalankan operasi dengan beretika.</i></p>				
<p>I believe the cash waqf institution to utilize the funds appropriately. <i>Saya mempercayai institusi wakaf tunai untuk menggunakan dana dengan sewajarnya.</i></p>				

	<p>I believe the cash <i>waqf</i> institution will not exploit <i>waqifs</i>. <i>Saya percaya institusi wakaf tidak akan mengeksploitasikan pewakaf.</i></p>						
	<p>I have no doubt with the necessary abilities of cash <i>waqf</i> institution to carry with cash <i>waqf</i> activities. <i>Saya tidak meragui kebolehan yang diperlukan oleh institusi wakaf tunai dalam menjalankan aktiviti wakaf tunai.</i></p>						
	<p>I confirm the cash <i>waqf</i> institution has enough experience to market cash <i>waqf</i>. <i>Saya pasti bahawa institusi wakaf tunai mempunyai pengalaman yang cukup untuk memasarkan wakaf tunai.</i></p>						
	<p>I assure with the necessary resources to successfully carry out activities by cash <i>waqf</i> institution.</p>						

		<i>Saya jamin dengan sumber yang diperlukan untuk berjaya menjalankan aktiviti – aktiviti oleh institusi wakaf tunai.</i>					
<p>Adapt from: (Sargeant et al., 2006; Sargeant & Lee, 2004)</p> <p>5 likert scale = Strongly Disagree (1) Strongly Agree (5)</p>			<p>Score</p> <p>1 = Not Acceptable (Major Modifications Needed)</p> <p>2 = Below Expectations (Some Modifications Needed)</p> <p>3 = Meets Expectations (No Modifications Needed but Could Be Improve with Minor Changes)</p> <p>4 = Exceeds Expectations (No Modifications Needed)</p>				Comments
Conceptual Definition	Operational Definition	Commitment / <i>Komitmen</i>	1	2	3	4	
Relationship that is committed, repeatedly maintain, deserves maximum effort, willing to give more (Sargeant et al., 2006) and repatronize a preferred service (Oliver, 1997) in future.	<i>Waqifs</i> concern with activities/projects of cash <i>waqf</i> and willing to give maximum effort by maintaining good relationship through repeat contribution, give more, become loyal	I am very committed to keep contribute in cash <i>waqf</i> . <i>Saya sangat komited untuk sentiasa menyumbang dalam wakaf tunai .</i>					
		I intend to maintain the relationship with cash <i>waqf</i> endowment.					

supporter and care the future of cash waqf.

<p><i>Saya berniat untuk mengekalkan hubungan dengan sumbangan wakaf tunai.</i></p>					
<p>I believe the relationship I have with cash waqf endowment deserves maximum effort to maintain. <i>Saya percaya hubungan yang saya ada dengan sumbangan wakaf tunai memerlukan kesungguhan untuk dikekalkan.</i></p>					
<p>I am concerned to see more successful activities/projects are done using cash waqf endowment. <i>Saya prihatin untuk melihat kejayaan aktiviti / projek yang dilakukan melalui sumbangan wakaf tunai.</i></p>					
<p>I care about the future of cash waqf endowment. <i>Saya prihatin tentang masa hadapan sumbangan wakaf tunai.</i></p>					

	<p>I would describe myself as a loyal supporter of cash waqf endowment. <i>Saya menggambarkan diri saya sebagai seorang penyokong setia kepada sumbangan wakaf tunai.</i></p>					
	<p>I would be giving more to the cash waqf after this. <i>Saya akan memberi lebih kepada wakaf tunai selepas ini.</i></p>					

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<p>Adapt from: (Alizadeh & Saghafi, 2014; Hanzaee, Sadeghian, & Jalalian, 2018; Sundermann, 2017)</p> <p>5 likert scale = Strongly Disagree (1) Strongly Agree (5)</p>			<p>Score</p> <p>1 = Not Acceptable (Major Modifications Needed)</p> <p>2 = Below Expectations (Some Modifications Needed)</p> <p>3 = Meets Expectations (No Modifications Needed but Could Be Improve with Minor Changes)</p> <p>4 = Exceeds Expectations (No Modifications Needed)</p>				Comments
Conceptual Definition	Operational Definition	Loyalty / <i>Kesetiaan</i>	1	2	3	4	
Keen to contribute more and continuously, disseminate positive information, willing to recommend cash waqf to the family members, friends and others (Sunderman, 2017, Boenigk & Helmig, 2013 and Swanson et al., 2007).	Waqifs remain loyal with cash waqf by contributing more and consistently, support the waqf institutions including the implementation of activities/projects and any future planning that benefits ummah, willing to suggest cash waqf to others and always think positive about the cash waqf endowment.	I will continuously contribute to cash waqf endowment. <i>Saya akan terus menyumbang kepada sumbangan wakaf tunai.</i>					
		I will contribute more to the cash waqf endowment. <i>Saya akan menyumbang lebih kepada sumbangan wakaf tunai.</i>					
		I will recommend the cash waqf endowment to my family members and friends.					

<p><i>Saya akan mengesyorkan sumbangan wakaf tunai kepada ahli keluarga dan rakan-rakan saya.</i></p>					
<p>I will suggest to others that they should contribute to the cash waqf endowment. <i>Saya akan mencadangkan kepada orang lain bahawa mereka harus menyumbang kepada sumbangan wakaf tunai.</i></p>					
<p>I only have positive things to say about the cash waqf endowment. <i>Saya mempunyai perkara yang positif sahaja untuk mengatakan tentang wakaf tunai.</i></p>					
<p>I will help to do word of mouth to others about the cash waqf endowment. <i>Saya akan membantu menyebarkan kepada orang lain tentang sumbangan wakaf tunai.</i></p>					

	<p>I believe it is important for me to support the <i>waqf</i> institution. <i>Saya percaya bahawa pentingnya bagi saya untuk menyokong institusi wakaf tunai.</i></p>						
	<p>I will always support any activity/project by the <i>waqf</i> institution that beneficial to Ummah. <i>Saya akan sentiasa menyokong segala aktiviti / projek oleh institusi wakaf yang memberi manfaat kepada Ummah.</i></p>						
	<p>I am going to contribute to cash <i>waqf</i> endowment in the future. <i>Saya akan menyumbang kepada sumbangan wakaf tunai pada masa hadapan.</i></p>						
	<p>I am going to remain loyal as <i>waqif</i> towards the cash <i>waqf</i> endowment. <i>Saya akan kekal setia sebagai pewakaf kepada sumbangan wakaf tunai.</i></p>						

APPENDIX 6: Official Letter For Validity Expertise



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جَامِعَةُ الْعُلُومِ الْإِسْلَامِيَّةِ الْمَالِيزِيَّةِ
ISLAMIC SCIENCE UNIVERSITY OF MALAYSIA

Tarikh : 28 Ogos, 2019

Profesor Dr. Zainudin Awang
Universiti Sultan Zainal Abidin
Kampus Gong Badak
Gong Badak
21300 Kuala Nerus
Terengganu Darul Iman

السلام عليكم ورحمة الله وبركاته

YBhg Profesor,

PELANTIKAN SEBAGAI PAKAR PENILAI SOAL SELIDIK KAJIAN

Dengan segala hormatnya perkara di atas adalah dirujuk.

2. Adalah dimaklumkan bahawa pelajar seperti butiran di bawah merupakan pelajar Program Pengajian Siswazah bagi Ijazah Doktor Falsafah dibawah seliaan saya.


Nama : Intan Fatimah binti Anwar
No. Matrik : 4160261
Fakulti : Fakulti Ekonomi dan Muamalat, USIM
Tajuk Kajian : Antecedents and Consequences of Trust and Commitment on Waqif's Loyalty toward Cash Waqf

3. Sehubungan itu, saya ingin memohon khidmat kepakaran YBhg Profesor untuk menilai soal selidik kajian beliau supaya lebih signifikan dan relevan.

Kerjasama dan kesudian pihak YBhg Profesor berhubung perkara ini amatlah dihargai dan didahului dengan ucapan ribuan terima kasih.

Sekian.

Yang benar,


DR SYADIYAH ABDUL SHUKOR
TIMBALAN DEKAN AKADEMIK DAN PENGANTARABANGSAAN
FAKULTI EKONOMI DAN MUAMALAT
UNIVERSITI SAINS ISLAM MALAYSIA



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جامعة العلوم الإسلامية الماليزية
ISLAMIC SCIENCE UNIVERSITY OF MALAYSIA

Tarikh : 28 Ogos, 2019

Dr. Azrain Nasyrh Mustapa
Pusat Pengajian Pengurusan Perniagaan
Universiti Utara Malaysia
76010, UUM Sintok
Kedah Darul Aman

السلام عليكم ورحمة الله وبركاته

YBhg Dr,

PELANTIKAN SEBAGAI PAKAR PENILAI SOAL SELIDIK KAJIAN

Dengan segala hormatnya perkara di atas adalah dirujuk.

2. Adalah dimaklumkan bahawa pelajar seperti butiran di bawah merupakan pelajar Program Pengajian Siswazah bagi Ijazah Doktor Falsafah dibawah selliaan saya.


Nama : Intan Fatimah binti Anwar
No. Matrik : 4160261
Fakulti : **Fakulti Ekonomi dan Muamalat, USIM**
Tajuk Kajian : **Antecedents and Consequences of Trust and Commitment on Waqif's Loyalty toward Cash Waqf**

3. Sehubungan itu, saya ingin memohon khidmat kepakaran YBhg Dr untuk menilai soal selidik kajian beliau supaya lebih signifikan dan relevan.

Kerjasama dan kesudian pihak YBhg Dr berhubung perkara ini amatlah dihargai dan didahului dengan ucapan ribuan terima kasih.

Sekian.

Yang benar,


.....
DR SYADIYAH ABDUL SHUKOR
TIMBALAN DEKAN AKADEMIK DAN PENGANTARABANGSAAN
FAKULTI EKONOMI DAN MUAMALAT
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ISLAMIC SCIENCE UNIVERSITY OF MALAYSIA

Tarikh : 28 Ogos, 2019

Encik Mohd Nasoha Bin Jaiman
Bahagian Pengurusan
Perbadanan Wakaf Selangor
Tingkat 10, Menara Selatan,
Bangunan Sultan Idris Shah,
40000, Shah Alam
Selangor Darul Ehsan

السلام عليكم ورحمة الله وبركاته

YBhg Dr,

PELANTIKAN SEBAGAI PAKAR PENILAI SOAL SELIDIK KAJIAN

Dengan segala hormatnya perkara di atas adalah dirujuk.

2. Adalah dimaklumkan bahawa pelajar seperti butiran di bawah merupakan pelajar Program Pengajian Siswazah bagi Ijazah Doktor Falsafah dibawah seliaan saya.

Nama : **Intan Fatimah binti Anwar**
No. Matrik : **4160261**
Fakulti : **Fakulti Ekonomi dan Muamalat, USIM**
Tajuk Kajian : **Antecedents and Consequences of Trust and Commitment on Waqif's Loyalty toward Cash Waqf**

3. Sehubungan itu, saya ingin memohon khidmat kepakaran YBhg Dr untuk menilai soal selidik kajian beliau supaya lebih signifikan dan relevan.

Kerjasama dan kesudian pihak YBhg Dr berhubung perkara ini amatlah dihargai dan didahului dengan ucapan ribuan terima kasih.

Sekian.

Yang benar,


DR SYADIYAH ABDUL SHUKOR
TIMBALAN DEKAN AKADEMIK DAN PENGANTARABANGSAAN
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ISLAMIC SCIENCE UNIVERSITY OF MALAYSIA

Tarikh: 1 Januari, 2020

Puan Nawal Ashiqin Abdul Rahman
Penolong Pengurus
Yayasan Universiti Multimedia
3rd Floor, STC Building
Multimedia University (MMU)
63100 Cyberjaya

السلام عليكم ورحمة الله وبركاته

YBhg. Puan,

PELANTIKAN SEBAGAI PAKAR PENILAI SOAL KAJI SELIDIK

Dengan segala hormatnya perkara di atas adalah dirujuk.

2. Adalah dimaklumkan bahawa saya seperti butiran di bawah merupakan pelajar Program Pengajian Siswazah bagi Ijazah Doktor Falsafah di bawah seliaan saya.

Nama : Intan Fatimah binti Anwar
No. Matrik : 4160261
Fakulti : Fakulti Ekonomi dan Muamalat, USIM
Tajuk Kajian : Antecedents and Consequences of Trust and Commitment on Waqif's Loyalty toward Cash Waqf

3. Sehubungan itu, saya ingin memohon khidmat kepakaran YBhg Puan untuk menilai terjemahan Bahasa Inggeris soal selidik kajian beliau supaya lebih signifikan dan relevan.

Kerjasama dan kesudian pihak YBhg. Puan berhubung perkara ini amatlah dihargai dan didahului dengan ucapan ribuan terima kasih.

Sekian.

Yang benar,

PUAN INTAN FATIMAH ANWAR
FAKULTI EKONOMI DAN MUAMALAT
UNIVERSITI SAINS ISLAM MALAYSIA

UNIM

APPENDIX 7: Content Validity Ratio (CVR) Calculation

CONTENT VALIDITY RATIO-CVR

Bil.	No. Item	Panel 1	Panel 2	Panel 3	Panel 4	ne=Relevan	N=Total panel	CVR Value (Per Item) CVR= [ne - (N/2)] / (N/2) ne = Relevant N = Total panel	Results	Code
1	A1	4	4	2	3	4	4	1	Accepted	A
2	A2	3	3	2	3	4	4	1	Accepted	
3	A3	4	4	4	4	4	4	1	Accepted	
4	A4	4	3	4	3	4	4	1	Accepted	
5	A5	2	4	4	1	2	4	0	Rejected	
6	A6	4	4	4	3	4	4	1	Accepted	
7	A7	4	4	4	3	4	4	1	Accepted	
8	K1	3	3	4	3	4	4	1	Accepted	K
9	K2	4	4	4	3	4	4	1	Accepted	
10	K3	4	3	4	3	4	4	1	Accepted	
11	K4	4	4	4	3	4	4	1	Accepted	
12	K5	2	3	2	2	0	4	-1	Rejected	
13	K6	2	4	2	2	1	4	-0.5	Rejected	
14	K7	3	3	2	4	4	4	1	Accepted	
15	K8	3	4	2	4	4	4	1	Accepted	
16	E1	4	4	4	4	4	4	1	Accepted	E
17	E2	2	4	2	3	1	4	-0.5	Rejected	
18	E3	4	4	4	4	4	4	1	Accepted	

19	E4	4	4	4	4	4	4	1	Accepted	
20	E5	4	4	4	3	4	4	1	Accepted	
21	E6	4	4	3	4	4	4	1	Accepted	
22	E7	3	2	3	1	2	4	0	Rejected	
23	E8	4	4	3	4	4	4	1	Accepted	
24	P1	2	2	4	2	0	4	-1	Rejected	P
25	P2	4	3	4	4	4	4	1	Accepted	
26	P3	3	4	2	2	2	4	0	Rejected	
27	P4	3	3	2	2	2	4	0	Rejected	
28	P5	3	2	2	3	2	4	0	Rejected	
29	P6	4	4	4	4	4	4	1	Accepted	
30	P7	4	3	4	3	4	4	1	Accepted	
31	P8	4	4	4	4	4	4	1	Accepted	
32	P9	4	4	4	3	4	4	1	Accepted	
33	P10	4	4	4	4	4	4	1	Accepted	
34	T1	4	1	3	2	1	4	-0.5	Rejected	T
35	T2	2	3	2	4	1	4	-0.5	Rejected	
36	T3	4	3	4	4	4	4	1	Accepted	
37	T4	4	4	2	3	4	4	1	Accepted	
38	T5	4	4	2	4	4	4	1	Accepted	
39	T6	4	4	2	4	4	4	1	Accepted	
40	T7	4	3	4	3	4	4	1	Accepted	
41	T8	4	3	4	4	4	4	1	Accepted	
42	T9	2	2	2	4	1	4	-0.5	Rejected	
43	T10	2	2	2	2	0	4	-1	Rejected	
44	C1	3	4	4	4	4	4	1	Accepted	C
45	C2	2	3	2	3	2	4	0	Rejected	
46	C3	3	4	4	3	4	4	1	Accepted	

47	C4	3	3	4	4	4	4	1	Accepted
48	C5	4	4	4	3	4	4	1	Accepted
49	C6	2	3	2	2	0	4	-1	Rejected
50	C7	3	4	2	2	4	4	1	Accepted
51	L1	3	4	1	4	4	4	1	Accepted
52	L2	4	4	1	4	4	4	1	Accepted
53	L3	3	3	2	1	2	4	0	Rejected
54	L4	4	4	4	4	4	4	1	Accepted
55	L5	4	4	4	3	4	4	1	Accepted
56	L6	3	3	2	1	2	4	0	Rejected
57	L7	4	4	4	4	4	4	1	Accepted
58	L8	3	3	2	2	2	4	0	Rejected
59	L9	3	3	2	2	2	4	0	Rejected
60	L10	4	4	4	4	4	4	1	Accepted

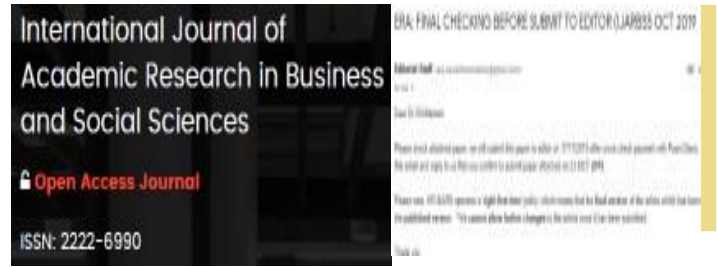
Results, CVR = 41/60

APPENDIX 8: Publication

YSIA



ERA PUBLICATION



The Antecedents of *Waqif's* Loyalty in Cash *Waqf* from the Individual Perspective

Intan Fatimah Anwar
Syadiah Abdul Shukor
Nuradli Ridzwan Shah Mohd Dali
Muhamad Azrin Nazri
 Faculty of Economics and Muamalat
 Universiti Sains Islam Malaysia

Abstract

Waqf, defined as a piece of property that been preserved for benevolent and altruism purposes is one of the Islamic instruments that plays a significant role in the socio-economic sector to many of the Islamic countries. There are many types of *waqf* and one of them is cash *waqf* or *waqf* share. Cash *waqf* involves a sum of money or in a form of shares which is endowed by *waqifs* and handled by the *waqf* institution who its role is to assist benevolent causes and projects for community. In Malaysia, cash *waqf* is seen to have potential to be developed and promoted due to factors such as flexibility, convenience and speed to gain collection in funding *waqf* projects. Hence, this study aims to investigate antecedents of loyalty in cash *waqf* from the *waqifs'* perspective. This conceptual paper reviews literature related to *waqifs'* internal attributes towards loyalty in cash *waqf* is influenced by attitude, knowledge and experience that will helps to encourage repetitive endowment by *waqifs*.

Keywords: *Waqf* endowment, cash *waqf*, *waqif*, individual perspective and loyalty.

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APPENDIX 9: Participation In Research Proposal Presentation and Poster Competition

PRESENTED THESIS RESEARCH PROPOSAL TO THE Y. BHG. DATO DR. MOHD DAUD BAKAR PROFESSORIAL CHAIR OF YAYASAN TUN ISMAIL



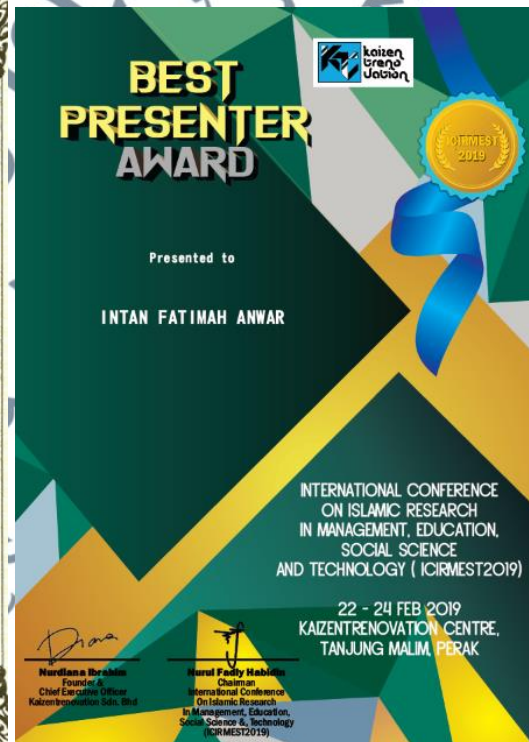
POSTER COMPETITION



APPENDIX 10: Presentation at Conferences and Seminars

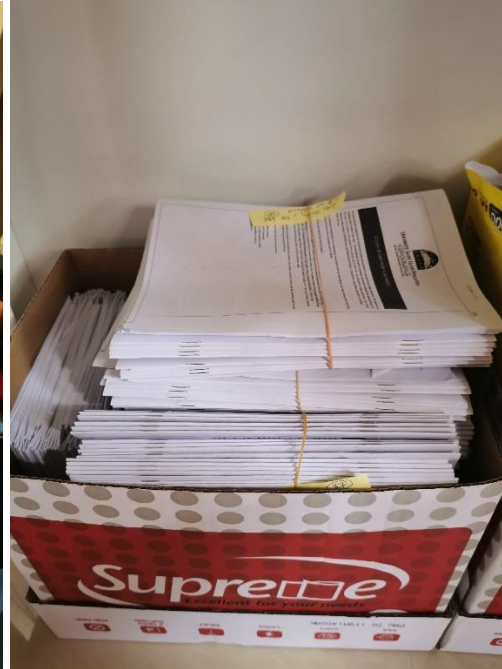


APPENDIX 11: Awards and Recognitions



APPENDIX 12: Data Collection Phase





APPENDIX 13: Attending Workshops And Trainings





APPENDIX 15: Profread Confirmation Letter

SIA

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10th April 2023

To: Whom It May Concern

Sub: Letter of Proofread Confirmation

Dear Sir/Madam,

I hereby confirm that the thesis entitled "*Factors Influencing Loyalty of Waqifs in Cash Waqf: The Mediating Roles of Trust and Commitment*" written by Intan Fatimah Binti Anwar had been proofread and edited by the above-mentioned entity according to the specifications given by the client and returned to the client on 19th April 2023.

Yours Truly,



(HANA BINTI FUAD)
Editor, HFG Translation & Editorial Services

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APPENDIX 16: Intellectual Property Application for Framework

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 Intan Fatimah binti Anwar
To: ipmalaysia@myipo.gov.my 📧 📧 📧 📧 📧 📧
Wed 05/10/2023 12:36 PM

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Tuan/Puan,



Saya, Puan Intan Fatimah Binti Anwar adalah calon PhD di Universiti Sains Islam Malaysia (USIM). Saya memohon untuk mendaftarkan rangkakerja kajian (research framework) thesis PhD saya untuk tujuan hak cipta (copy right).

Saya mohon maklumat lanjut dan pencerahan tentang prosedur mendaftarkan rangkakerja kajian tersebut.

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Sekian, terima kasih.
Jazakumullahu Khairan Kathirah and Wassalam.

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Patent Prosecution Highway (PPH) Pilot Programme Extension
The cooperation between China National Intellectual Property Administration (CNIPA) and Intellectual Property Corporation of Malaysia (MyIPO) on the PPH Pilot programme is now extended for further five years effective from 1 July 2022 to 30 June 2027.
The relevant requirements and procedures for submitting PPH request to the Offices are still valid and remain unchanged.

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